

BRIGHT MINDS

Connections in Care

Medical Conference

Saturday 3 October 2026

Venue: Online

Time: 09.30 – 12.30

Cost: Free of charge

Programme

09.30

Welcome and introduction by Conference Chair

Dr Pallavi Bradshaw, Medical Director, Medical Protection

09.35

Case study one from the Medical Protection files – Ethan – A patient complaint and valuable lessons we can learn from it

Dr Bobby Nicholas, Medicolegal Consultant,
Medical Protection and Justine Sayers, Partner, Matheson

10.05

How to ditch the superhero and stay human under pressure

Dr Sarah Coope, CEO, Wild Monday

11.05

Comfort break

11.15

Learning from social media

Dr Sarah Townley, Deputy Medical Director,
Medical Protection

11.40

Case study two from the Medical Protection files – Civility in the workplace

Sara Grewar, Claims Technical Consultant,
Dr Joanna Gordon, Medicolegal Consultant,
Medical Protection and Kevin Dunne, Partner, Hayes Solicitors

12.10

Speaker Q&A discussions

12.25

Conference close

Dr Pallavi Bradshaw, Medical Director, Medical Protection.

medicalprotection.org

Always there for you

Medical
Protection



Medical Protection is a trading name of The Medical Protection Society Limited ("MPS"). MPS is a company limited by guarantee in England with company number 00036142 at Level 19, The Shard, 32 London Bridge Street, London, SE1 9SG. Medical Protection serves and supports the medical members of MPS with access to the full range of benefits of membership, which are all discretionary, and set out in MPS's Memorandum and Articles of Association. MPS is not an insurance company. Medical Protection® is a registered trademark of MPS.

For information on MPS's use of your personal data and your rights, please see our Privacy Notice.

2512126998: 09/26