MEDICO-LEGAL CONFERENCE
2015
RAISING THE BAR IN THE HEALTHCARE SYSTEM

WED – THU, 8 – 9 JULY 2015 • 9.00AM – 5.00PM • HOLIDAY INN, ORCHARD CITY CENTRE

PROGRAMME OVERVIEW

The rapid introduction of innovative medical technologies, increased awareness of legal rights and obligations and rising healthcare costs have significantly impacted the delicate Doctor-Patient-Healthcare Provider relationship. With the internet also offering easy access to an abundance of medical/healthcare information and diagnoses, the patient holds certain expectations of medical care and consultation which may or may not be met by the doctor/healthcare provider—one of the many reasons behind the rise in medical negligence claims today.

Managing these expectations, risks and patient-doctor communications have become a crucial and integral part of many healthcare provider’s risk management and professional liability.

The Medico-Legal Conference 2015’s general theme is to highlight the importance of medical professional indemnity and better management of Doctor-Patient-Healthcare Provider relationship. The conference will be led by medical and legal experts who possess real-life experience of the burdens and hurdles faced by healthcare professionals on a daily basis. Together with the Medical Protection Society (MPS) and the Medico-Legal Society of Malaysia, this 2-day conference brings to you sessions and panel discussions to address the ever transforming needs of the medical profession.

WHO SHOULD ATTEND

From the Healthcare Providers:
• CEOs, VPs and Senior Management of Hospitals
• Medical Practitioners
• Legal Advisors / Legal Counsel
• Compliance Directors
• Health Information Directors

As well as:
• Lawyers
• Consultants
• Investment Analysts
• Risk Analysts
• Indemnity Claims Managers handling Medico-Legal matters

KEY HIGHLIGHTS

• EFFECTIVE CURBING OF MEDICAL NEGLIGENCE & MALPRACTICE
• DENTO-LEGAL ISSUES IN SINGAPORE
• REVIEW OF THE PROFESSIONAL INDEMNITY SCHEMES
• BETTER MANAGEMENT OF DOCTOR-PATIENT-HEALTHCARE PROVIDER RELATIONSHIP
• KEEPING ABREAST WITH RECENT MEDICO-LEGAL UPDATES & CURRENT AFFAIRS MEDICAL INDEMNITY CASE STUDY BY THE MEDICO-LEGAL SOCIETY OF MALAYSIA
• THE IMPACT OF THE PERSONAL DATA PROTECTION ACT (PDPA) ON THE HEALTHCARE SECTOR
• IN-DEPTH PANEL DISCUSSION ON OTHER PROFESSIONAL LIABILITY ISSUES

IN COLLABORATION WITH:

Obstetrical & Gynaecological Society of Singapore
# PROGRAMME OUTLINE

## DAY 1 | WEDNESDAY, 8 JULY 2015

<table>
<thead>
<tr>
<th>TIME</th>
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<tr>
<td></td>
<td><strong>Registration</strong></td>
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<tr>
<td>09.00AM</td>
<td><strong>WELCOME ADDRESS</strong></td>
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<td><strong>PHUA TIEN BENG</strong></td>
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<tr>
<td>09.15AM</td>
<td><strong>KEYNOTE ADDRESS DELIVERED VIA VIDEO-RECORDED SESSION BY</strong></td>
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<td><strong>DR PALLAVI BRADSHAW</strong></td>
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### CURBING MEDICAL NEGLIGENCE & MALPRACTICE

**CONSENT: THE PATIENT’S RIGHT TO BE ADEQUATELY INFORMED**

- Recent legal developments
- How much information is enough, and what sort of risks need to be discussed with a patient
- Challenges in documenting consent

**SPEAKER**

**VANESSA LIM** | PARTNER | RODYK & DAVIDSON LLP

**TIME**

**09.30AM**

**CONSENT IN MINORS: DUTY TO ACT IN THE BEST INTEREST OF THE CHILD**

- Explaining the information about the treatment-Who should be involved?
- Factors that should be considered when making a decision involving a child/young adult
- Age and Capacity: The doctor’s role in deciding the level of maturity and intelligence
- Diminished Capacity: **THE MENTAL CAPACITY ACT 2008**, the court’s role and what their powers in deciding are limited to
- Withholding information

**SPEAKER**

**EDWIN TONG SC** | PARTNER | ALLEN & GLEDHILL

**TIME**

**10.45AM**

**Morning Break**

**11.00AM**

**PERSONAL DATA PROTECTION ACT (PDPA): APPLICATION OF THE DATA PROTECTION PROVISIONS IN THE HEALTHCARE SECTOR**

- The consent, purpose limitation and notification obligations
- The access and correction obligation
- The Protection, Accuracy, Retention Limitation, Transfer Limitation and
- Openness Obligations
- The do not call provision

**SPEAKER**

**PHILIP CHONG** | PARTNER | ASIA PACIFIC LEADER FOR GOVERNANCE, REGULATORY & RISK | DELOITTE

**TIME**

**01.30PM**

**SUING YOUR DOCTOR ANONYMOUSLY: WHAT WE CAN LEARN FROM THE CANADIAN EXPERIENCE**

- Justice is served both by openness and by access, but these two values may in some cases be in need of careful balancing.
- In appropriate cases, the solution may be to grant an anonymity order to the prospective plaintiff (patient).
- Developments in Canadian case law regarding anonymity orders are considered.

**SPEAKER**

**DORNICH JORDAAN, PHD** | ASSOCIATE MEMBER, PRETORIA BAR | RESEARCH FELLOW, FLAGSHIP FOR BIOTECHNOLOGY AND MEDICAL LAW, UNIVERSITY OF SOUTH AFRICA

**TIME**

**03.45PM**

**Afternoon Break**

**04.00PM**

**PROFESSIONAL MEDICAL LIABILITY**

- Grounds for liability under the amended Medical Registration Act (MRA)
- Disciplinary proceedings by the SMC
- Doctor-Patient confidentiality concerns during disciplinary proceedings before the SMC

**SPEAKER**

**REBECCA CHEW** | PARTNER | RAJAH & TANN SINGAPORE LLP

**TIME**

**05.00PM**

**End of Day 1**

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**BOOK YOUR SEAT TODAY! • BNGREGONLINE**
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<td>09.00AM</td>
<td><strong>WELCOME ADDRESS</strong></td>
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<td>09.15AM</td>
<td><strong>PATIENT’S COMPLAINTS</strong></td>
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<td>• Scope of Professional Regulation in Singapore</td>
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<td>• Powers of the Singapore Medical Council</td>
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<td>• Appeals from SMC Decisions</td>
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<td>• Communication &amp; Resolution Program: Open Disclosures &amp; The Duty of Candour</td>
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<td>• Dispute Resolution by Mediation</td>
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<td>• Management of patient’s family members and next-of-kin</td>
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<td>SPEAKER</td>
<td>LINDA HOON</td>
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<td>10.30AM</td>
<td><strong>Morning Break</strong></td>
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<td>10.55AM</td>
<td><strong>MEDICO-LEGAL UPDATES &amp; CURRENT AFFAIRS</strong></td>
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<td>12.15PM</td>
<td><strong>Networking Lunch</strong></td>
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<tr>
<td>01.30PM</td>
<td><strong>PROFESSIONAL INDEMNITY-THE MALAYSIAN PERSPECTIVE</strong></td>
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<td>• Malaysian case study</td>
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<td>• Decreasing risks &amp; Medico-Legal contentions</td>
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<td>• Obtaining adequate medical indemnity</td>
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<td>SPEAKER</td>
<td>PALANI AMMAL @ SHARON</td>
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<td>02.30PM</td>
<td><strong>DENTO-LEGAL ISSUES IN SINGAPORE</strong></td>
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<td>• The legal and ethical pitfalls in Orthodontics</td>
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<td>• Avoiding contentious dental issues</td>
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<td>• Problems arising in obtaining consent in child treatments</td>
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<td>• Risks of cosmetic/aesthetic dental procedures</td>
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<td>SPEAKER</td>
<td>DR CHNG CHAI KIAT</td>
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<td>03.30PM</td>
<td><strong>Afternoon Break</strong></td>
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<tr>
<td>03.45PM</td>
<td><strong>PANEL DISCUSSION: OTHER SOCIAL AND LEGAL ISSUES CONFRONTING THE MEDICAL PROFESSION</strong></td>
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<td>• Medical Costs – How do we strike a good balance to ensure that everyone enjoys good quality medical care?</td>
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<td>• Medical tourism – Would this increase the cost of medical care such that the focus will gravitate towards caring for tourists who can pay?</td>
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<td>• Medical errors – How does one resolve this without the need for litigation? Often monetary compensation is not a satisfactory solution – do we have alternatives?</td>
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<td>SPEAKERS</td>
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<td>MODERATOR</td>
<td>TAN CHEE MENG</td>
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<td>05.00PM</td>
<td><strong>End of Conference</strong></td>
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in corporate and commercial disputes, as well as international arbitration. Edwin is also Head of Allen & Gledhill's Corporate Restructuring and Insolvency practice. Edwin has handled a range of high profile litigation matters. Some of these include acting for banks in the Minibond litigation following the Lehman collapse, acting for Seagate Technology in a multi-million dollar claim in the High Court in Singapore and successfully representing Tiger Airways Singapore in its dispute with Swissport. He has also appeared in several professional negligence cases on behalf of leading medical practitioners. Over the years, Edwin has been recommended for his expertise in dispute resolution in various leading legal publications.

In Chambers Asia-Pacific, he is noted as “a very good litigator,” and “thinks outside the box”. He is listed as a key partner in IFLR 1000 and Legal 500, whilst Benchmark Asia cites Edwin as being “forward thinking, strategic and well-measured”. He is also cited as an “excellent litigator who is capable of handling heavy-duty cases” and “absolutely excellent”, with “a deep understanding of Singapore law” in Asialaw Profiles. Edwin is a panel member on the Legal Aid Bureau’s panel of pro bono lawyers.

He is Honorary Legal Advisor to the Singapore Medical Association and to the Singapore College of Family Physicians, as well as to the Singapore Table Tennis Association, which is a National Sports Association with affiliation to the Singapore National Olympics Council. Outside of his legal practice, Edwin serves as an elected Member of Parliament in Singapore for Moulmein-Kallang GRC. Edwin was also elected Vice-President of the Football Association of Singapore in September 2013.

ABOUT THE SPEAKERS

PHUA TIEN BEN G
CHIEF EXECUTIVE OFFICER
PARKWAY EAST HOSPITAL

Mr Phua Tien Beng is currently the Chief Executive Officer of Parkway East Hospital, Singapore. He was previously Chief Operating Officer of Gleneagles Hospital, Singapore. In Gleneagles, he was responsible for the overall patient experience and the smooth running of the hospital. He had oversight of clinical and support operations, including Operating Theatre, Endoscopy Centre, Rehabilitation Centre, Business Office, Plant Operations and Food & Beverage. He is an accomplished Lean Six Sigma Practice Leader in Healthcare with a unique mix of clinical, hospital operations and change management experience. Educated as a dentist under a Singapore Government Scholarship, he had 3 years of clinical practice before embarking on a career in healthcare administration. In his 10 years with Singapore General Hospital, he has a proven track record in leading and managing large strategic cross-functional projects.

DR PALLAVI BRADSHAW
MEDICO LEGAL ADVISER
MEDICAL PROTECTION SOCIETY

Dr Pallavi Bradshaw graduated from St Catharine’s College, Cambridge gaining a BA (Hons) with a dissertation in Medical Law and Ethics. She trained at Addenbrooke’s Hospital and graduated from the clinical school in December 2001. Pallavi began specialist training in ophthalmology in 2003 and was also awarded the MA (Cantab). She then gained membership to the Royal College of Ophthalmologists (London) in September 2005, before continuing higher specialist training until February 2007, when she started at the Medical Protection Society (MPS) as a medico legal adviser. Pallavi has also completed a Graduate Diploma in Law (GDL) at the College of Law, Guildford and was awarded a commendation in June 2010. She was granted Foundation Membership to the Faculty of Legal and Forensic Medicine, London in April 2013. In her role as medico legal adviser, Pallavi supports and advises doctors in the UK and abroad and is the Asia Cases Lead. Pallavi is also involved with writing medico legal articles in trade and national press and in giving lectures. She is on the editorial board of the MPS publication Casebook and New Doctor, and is the lead media spokesperson.

VANESSA LIM
PARTNER
RODYK & DAVIDSON LLP

Vanessa Lim is a partner in Rodyk & Davidson LLP’s Litigation & Arbitration Practice Group. She was called to the Singapore Bar in 2002. Vanessa has a particular interest in professional negligence, and focuses on medical malpractice. She has advised and acted for hospitals and doctors in medical negligence suits in both the High Court and State Courts. She also represents medical practitioners in professional disciplinary proceedings commenced by the Singapore Medical Council and advises them on regulatory investigations. To date, she has worked with doctors from various practice areas including obstetrics & gynaecology, ophthalmology, paediatrics, cardiology, general surgery, psychiatry, aesthetics practice and family medicine. Apart from contentious medical malpractice work, Vanessa has advised healthcare institutions on matters including internal processes and protocols. Vanessa was awarded a LLM in Medical Law (Distinction) from King’s College London and is also the prize-winner for best student in the LLM in Medical Law course in 2011.

EDWIN TONG SC
PARTNER
ALLEN & GLEDHILL

Edwin graduated from the NUS in 1994 and joined Allen & Gledhill. He was made a Partner in the Litigation & Dispute Resolution Department in 2000, with his core practice

LINDA HOON
GROUP GENERAL COUNSEL &
BOARD SECRETARY
NATIONAL UNIVERSITY HEALTH
SYSTEM PTE LTD

Admitted to the Singapore Bar in 1987, Ms Linda Hoon is the Group General Counsel and Board Secretary of NUH. She is also an Adjunct Lecturer at the Centre of Biomedical Ethics at Yong Loo Lin School of Medicine. In her role, she oversees the legal function for NUHS and its oversight entities including NUH. The legal function supports legal advisory, procurement contract documentation, clinical risk management advisory as well as matters pertaining to policies and legislation. She initiated a series of talks at NUH Grand Rounds focusing on judicial interpretations of “professional misconduct” under section 53 of the Medical Registration Act.

She is also a regular speaker in internal NUH clinical practices department meetings on areas pertaining to legal definition and case law developments. She believes that sharing of legal knowledge and developments of case law (especially local case law) will help to complete the clinicians’ complete understanding of the good law at work in medicine and enhance the overall appreciation of legal issues relating to clinical negligence that may confound the practitioner. After all, the law is immutable and no doctor is above the law.

Besides the legal function, Ms Hoon is also the Board Secretary and helps the Chairman of the Board on board governance and regulatory compliance matters. Ms Hoon is an alumnus of NUS Faculty of Law having obtained her Bachelor of Laws (Second Upper Honors) in 1986 and Masters of Law in 1992.

SEBASTIEN BOISSEAU
REGIONAL STRATEGIC PLANNING
DIRECTOR, APAC
OGILVY COMMONWEALTH

Sebastien is the Regional Strategic Planning Director for Ogilvy CommonHealth, the health behavior change communication specialist from Ogilvy & Mather group. Sebastien has worked and lived in Asia for the past 13 years, in companies providing strategy consulting, market intelligence, and communication services for the pharmaceutical industry to develop go-to-market strategies and multichannel engagement plans. He holds a doctorate in pharmacy and he wrote a business report on how to use the Sun Tzu’s Art of War to fight against generics threat in China.

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Dr Chng Chai Kiat is the Head of Dental Service, and Cleft & Craniofacial Dentistry at KK Women’s and Children’s Hospital. He is a Visiting Consultant / Orthodontist at Alexandra Hospital and Jurong Medical Centre, and the Director of Orthodontics at Jurong Health. Dr Chng is also a Clinical Consultant at Dental Branch, Ministry of Health and the Executive Secretary of the Singapore Dental Council (SDC). He obtained his BDS and MDS (Orthodontics) from NUS and M Ortho from the Royal College of Surgeons Edinburgh. Dr Chng is known for “surgery first” ortho-orthognathic management and the treatment of cleft and craniofacial patients. In his role as Executive Secretary, SDC he manages complaints to SDC and has experienced the depth and breadth of such cases and its resolution.

Donrich Jordaan is a South African human rights lawyer and academic. One of his fields of interest is the intersection of human rights and medical law – especially beginning of life and end of life issues. Apart from his academic pursuits, he is also active in human rights litigation and has successfully argued cases before South Africa’s Constitutional Court. He is currently counsel in a landmark case that challenges the constitutionality of legislation regarding surrogate motherhood in South Africa.

As a public intellectual and thought leader, Donrich has published dozens of opinion editorials in the South African media, presented papers to government, and made oral submissions to the parliamentary portfolio committee on science and technology. Donrich has served on the boards and committees of various South African professional and community organisations. Most recently, in 2013, he was elected to the board of the South African Medical Law Society. Donrich is an alumnus of, amongst others, the University of Cape Town and the University of Oxford.

REBECCA CHEW
PARTNER | RAJAH & TANN SINGAPORE LLP

Rebecca Chew has been a Partner of Rajah & Tann LLP since 1996. She is extremely experienced in all areas of litigation including medical law. Rebecca actively advises medical institutions, medical practitioners as well as patients in the area of medical ethics, malpractice and management. She has been involved in the work of medical ethics and research for more than a decade and is a Domain B member of the National Healthcare Group Domain Specific Research Board.

She is also noted for her experience in the area of public law and administration, medical ethics, disciplinary proceedings for medical professionals including pharmacists. Rebecca has been involved in a number of notable Supreme Court cases involving professional board’s disciplinary proceedings. Apart from legal practice, Rebecca is actively involved in teaching and lectures Ethics and Health law courses to doctors, nurses and other healthcare professionals. Rebecca has been named by Chambers Global – The World’s Leading Lawyers and Chambers Asia-Asia’s Leading Lawyers for Business A Client’s Guide as a leading lawyer.
REGISTRATION FORM:
(please read booking conditions)

MEDICO-LEGAL CONFERENCE 2015
Wednesday – Thursday, 8 – 9 July 2015 • 9.00am – 5.00pm • Holiday Inn, Orchard City Centre

REGISTRATION FEE DETAILS

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<tr>
<th>EARLY BIRD FEE (REGISTER BY 26 JUNE 2015)</th>
<th>REGULAR FEE</th>
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<td>☐ SGD 700</td>
<td>☐ SGD 800</td>
<td>☐ SGD 400</td>
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NOTE:

GROUP DISCOUNT: Enjoy a group discount of 20% off the regular fee for 3 or more participants booked at the same time from the same organisation and of the same billing source.

BNG MEMBER: Not a member yet? Contact 6887 7283 for more details.

All prices are in Singapore Dollars and inclusive of 7% GST. Registrations and payments must be received on or before 7 July 2015.

PAYMENT METHOD

☐ CREDIT CARD
www.biznet-global.com/biznet-global-conferences/vieweventdetails.do?eventid=25&categoryid=INDSPEC
Please visit the online registration website and select “Credit Card” as a payment method.

☐ CHEQUE
Please post a crossed cheque payable to BIZNET GLOBAL CONFERENCES PTE LTD and mail it to:
31 Science Park Road, The Crimson, Singapore 117611
Please attention it to CHERIE WONG

☐ TELEGRAPHIC TRANSFER

WAYS TO REGISTER

Register on-line at:
www.biznet-global.com/biznet-global-conferences/vieweventdetails.do?eventid=25&categoryid=INDSPEC
Tel: (65) 6887 7283 Fax: (65) 6778 5277
Email: conferences@biznet-global.com

VENUE DETAILS

HOLIDAY INN SINGAPORE ORCHARD CITY CENTRE
11 Cavenagh Road, Singapore 229616
Tel: (65) 6733 8333

VENUE INFORMATION

The course fee does not include accommodation or travel costs, which will be at own expense. You can either contact the reservations directly or book online for accommodations.

BOOKING CONDITIONS

1. Registrations will be confirmed upon receipt of your completed Registration Form.
2. Full payment must be made before the date of the conference.
3. If you are unable to attend the conference, a substitute delegate is welcome at no extra charge.
4. For cancellations received in writing more than 3 weeks prior to the conference, a full refund less $50 admin charge will be made. Unfortunately, no refund can be made less than 3 weeks prior to the event and the amount will remain payable in full. A complete set of conference documentation will be given.
5. All speakers and topics are correct at the time of printing. BizNet-Global Conferences reserves the right to substitute speakers and cancel or alter the content and timing of the programme for reasons beyond its control.
6. Where group discounts are offered, delegates must sign up collectively.

DAY 1: 6.5 Public CPD Points
Practice Area: Contemporary Issues in Legal Practice
Training Level: Advanced

SILE Attendance Policy
Participants who wish to claim CPD Points must comply strictly with the Attendance Policy set out in the CPD Guidelines. Participants are reminded to sign in on arrival and sign out at the conclusion of each day of the event in the manner required by the organiser. Participants must not be absent for each day of the event for more than 15 minutes. Participants who attend Day 1 and comply strictly with the Attendance Policy on that day may claim 6 Public CPD Points. Participants who attend Day 2 and comply strictly with the Attendance Policy on that day may claim 6 Public CPD Points. Participants who do not comply with the Attendance Policy will not be able to obtain CPD Points. Please refer to www.silecpdcentre.sg for more information.

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